

About Mayfair Insurance Company (U) Ltd

Mayfair Insurance Company (U) Ltd, a full subsidiary of the Mayfair Group, was set up in 2018 to provide affordable insurance services to individuals and organizations throughout Uganda. Mayfair Insurance commenced operations in 2005 in Kenya and has since been growing at an exceptional rate. The company has since extended its regional presence to Zambia (2010), Tanzania (2016) Rwanda (2017), Democratic Republic of Congo (2020), and expanded its footprint in Uganda.

Mayfair's Travel Protect Insurance

Mayfair's travel insurance policy provides comprehensive coverage for unexpected events while traveling. The Mayfair Travel policy is provided in partnership with MAPFRE ASISTENCIA, a global insurance, reinsurance and services company founded in Madrid (Spain) in 1989 and operating worldwide with a direct presence in 38 countries. With our various travel plans, affordable premiums and straight forward application process, our travel policy is a great option for individuals, families, students and corporate travelers.

Mayfair's Travel Policy covers;

- Medical expenses and hospitalization abroad
- Personal assistance
- Personal accident
- Loss of baggage
- Personal liability
- Trip cancellation
- Trip curtailment
- Delayed departure (missed departure/missed travel connection)

COVID 19 COVER

In case the Insured is infected with the Covid-19 during a trip covered by the Insurance Policy, the Travel Insurance will cover:

- Medical and Hospitalization expenses in the destination Country
- Compulsory Quarantine up to the proposed limit on the conditions of the policy and according to the terms and conditions defined in the same.

How to get a policy

You can reach us on

☎ +256 (312) 181 950 or write to

✉ info@mayfair.co.ug

or visit any insurance broker or your travel agent.



Making a claim

Our General 24/7 International Helpline is available to assist you. You can reach it in order to request for assistance by calling the following phone numbers:

☎ Emergency: +44 845 217 1379

☎ WhatsApp: +216 29 67 72 76

✉ Email: afrcosiam@mapfre.com



For non-emergency medical and all other claims, you are required to complete a claim form as soon as possible after the incident has occurred or within 30 days of your return to your Home Country.

You can also reach our local contacts through the below address for local support.

📍 7th Floor, Lohana Tower D,
Plot 56, Lugogo Bypass

☎ Tel: +256 (312) 181 950

✉ Email : info@mayfair.co.ug



TRAVEL PROTECT

"Adventure confidently.
We've got you covered"



TRAVEL PLANS

Geographical Scope of Cover	AFRICA	ASIA	EUROPE BASIC	EUROPE PLUS	WW BASIC	WW SILVER	WW GOLD
Type of Plan	USD	USD	USD	USD	USD	USD	USD
1-8 days	\$ 29	\$ 29	\$ 31	\$ 60	\$ 39	\$ 43	\$ 66
9-14 days	\$ 31	\$ 31	\$ 35	\$ 62	\$ 41	\$ 45	\$ 69
15-21 days	\$ 33	\$ 33	\$ 41	\$ 74	\$ 49	\$ 55	\$ 85
22-32 days	\$ 44	\$ 44	\$ 49	\$ 94	\$ 70	\$ 81	\$ 114
33-49 days	\$ 52	\$ 52	\$ 66	\$ 135	\$ 108	\$ 110	\$ 156
50-62 days	\$ 66	\$ 66	\$ 78	\$ 156	\$ 124	\$ 127	\$ 180
63-92 days	\$ 87	\$ 87	\$ 112	\$ 181	\$ 148	\$ 151	\$ 216
93-180 days ¹⁾	\$118	\$ 118	\$ 163	\$ 287	\$ 256	\$ 261	\$ 376
Annual Multi-trip ²⁾	\$203	\$ 203	\$ 334	\$ 392	\$ 462	\$ 472	\$ 683

STUDENTS

SUMMARY OF COVERS	STUDENTS CLASSIC
COVER PERIODS	USD
6 months maximum 180 consecutive days	\$ 337
9 months maximum 270 consecutive days	\$ 345
1 year maximum 365 consecutive days	\$ 360

TRAVEL PROTECT

PRODUCT BENEFITS & LIMITS

Important Notes

- 50% discount for children up to 18 years
- 50% loading for persons between 66-75 years
- 100% loading for persons between 76-80 years
- 300% loading for persons aged from 81 years, only available for Schengen
- Exclusion of pre-existing illnesses/Conditions whether known or unknown to the insured.

Disclaimer

Full information of the cover is contained in the policy document

The following should be submitted together with the filled claim form:

- Proof of ownership (in case of lost property);
- Travel documents and any other relevant details;
- If medical treatment has been received, medical certificates showing the nature of the injury or illness together with all bills, and receipts if already paid

BENEFIT

PLAN

	AFRICA / ASIA	EUROPE BASIC	EUROPE PLUS	WW BASIC	WW SILVER	WW GOLD
Emergency Medical Assistance						
Medical Expenses & hospitalization abroad	15.000 USD	30.000 €	80.000 €	100.000 USD	225.000 USD	500.000 USD
<i>Excess</i>	50 USD	50 €	50 €	50 USD	50 USD	50 USD
<i>Excess Applicable for</i>	Out-patient	Out-patient	Out-patient	Out-patient	Out-patient	Out-patient
Compulsory Quarantine If Infected With Covid-19	USD 80 per DAY-MAX. 14 DAYS	80 € per DAY-MAX. 14 DAYS	80 € per DAY-MAX. 14 DAYS	USD 80 per DAY-MAX. 14 DAYS	USD 80 per DAY -MAX.14 DAYS	USD 80 per DAY -MAX. 14DAYS
Emergency medical evacuation in case of Illness or Accident	Real Expenses	Real Expenses	Real Expenses	35.000 USD	35.000 USD	Real Expenses
Emergency Dental Care	450 USD	450 €	450 €	500 USD	500 USD	650 USD
<i>Excess</i>	25 USD	25 €	25 €	25 USD	25 USD	25 USD
Repatriation of Mortal Remains	25.000 USD	25.000 €	25.000 €	30.000 USD	30.000 USD	50.000 USD
Repatriation of Family Member travelling with the insured	1.500 USD	1.500 €	3.500 €	1.500 USD	3.500 USD	5.000 USD
Emergency Return Home Following Death of a close Family member	Same Class Ticket	Same Class Ticket	Same Class Ticket	Same Class Ticket	Same Class Ticket	Same Class Ticket
Compassionate Emergency Visit	Return tickets in economy class and 85/-day max.10 days	Return tickets in economy class and 85/- day max. 10 days	Return tickets in economy class and 100/- day max. 10 days	Return tickets in economy class and 100/-day max. 10 days	Return tickets in economy class and 100/- day max. 10 days	Return tickets in economy class and 200/-day max. 10 days
Personal Accidents in Means of Public Transport						
Accidental Death	NIL	NIL	25.000 €	35.000 USD	35.000 USD	200.000 USD
Accidental Partial Disablement	NIL	NIL	% of principal sum as per scale			
Accidental Disablement	NIL	NIL	25.000 €	35.000 USD	35.000 USD	200.000 USD
Personal Assistance Services						
24-hour assistance services	Covered	Covered	Covered	Covered	Covered	Covered
Delivery of Medicines (services only)	Covered	Covered	Covered	Covered	Covered	Covered
Hijack in Means of Public Transport	30USD per day max. 3.000USD	50€ per day max. 3.000€	50€ per day max. 3.000€	50USD per day max. 5.000USD	50USD per day max.5.000USD	75USD per day max. 7.500USD
Baggage						
Loss of passport, Driving license, National ID card abroad	200 USD	200 €	500 €	500 USD	500 USD	500 USD
Compensation for In-flight loss of checked-in baggage	300 USD	800 €	1.500 €	1.500 USD	1.500 USD	2.000 USD
<i>Excess</i>	50 USD	50 €	100 €	100 USD	100 USD	100 USD
Luggage Delay	200 USD	200 €	200 €	250 USD	250 USD	350 USD
<i>Excess</i>	4 hours	4 hours	4 hours	4 hours	4 hours	4 hours
Location & forwarding of baggage and personal belongings	Actual Cost	Actual Cost	Actual Cost	Actual Cost	Actual Cost	Actual Cost
Personal Liability						
Advance of bail bond	Assistance Only	Assistance Only	Assistance Only	Assistance Only	Assistance Only	Assistance Only
Personal Civil Liability	NIL	NIL	150.000 €	200.000 USD	200.000 USD	250.000 USD
<i>Deductible</i>	NIL	NIL	NIL	NIL	NIL	NIL
Legal Defense Abroad	NIL	NIL	2.500 €	3.500 USD	3.500 USD	5.000 USD
Cancellation and Curtailment						
Journey Cancellation	NIL	NIL	1.500 €	2.000 USD	2.000 USD	5.000 USD
Journey Curtailment	NIL	NIL	1.500 €	2.000 USD	2.000 USD	5.000 USD
<i>Deductible</i>	NIL	NIL	100 €	100 USD	100 USD	100 USD
Losses & Delays						
Delayed Departure	180 USD	180 €	250 €	300 USD	300 USD	400 USD
<i>Deductible</i>	4 hours	4 hours	4 hours	4 hours	4 hours	4 hours
Missed travel Connection	NIL	NIL	200 €	300 USD	300 USD	500 USD
Missed departure	NIL	NIL	200 €	300 USD	300 USD	500 USD
War and Terrorism - Applicable to Medical Expenses Only						
Passive War Risk	NIL	NIL	Covered	Covered	Covered	Covered
Terrorism	NIL	NIL	Covered	Covered	Covered	Covered